



St Luke's C.E. Primary School

Class WhatsApp Groups Code of Conduct

Class WhatsApp groups are a very useful and efficient way of communicating to the whole class when support is required from the school. This includes helpers for trips and swimming and pleas for resources such as cardboard tubes etc.

The messages in the class WhatsApp groups come from parents in their personal capacity or are messages forwarded on behalf of the PFA. **The school does not post directly on any WhatsApp parent groups and do not have any access to them.**

All communication and reminders will come directly from the school via ParentMail and the weekly newsletter. To ensure you have all the relevant school information, it is important to regularly check these two sources plus our app linked to our website.

Code of Conduct

Parents should adhere to the following guidelines when using class WhatsApp groups:

- The group is not a platform for airing political or religious opinions.
- The group should never be used as a platform to air views / grievances. Particularly regarding a teacher, child or parent in the class or school.
- The group should not be used for private conversations with anyone else using the group.
- The group should be used keeping in mind mutual respect and cultural sensitivity between all its members and the school values of love, compassion and respect.

Please note, the school considers the following online activity inappropriate:

- Abusive or personal comments about staff, pupils or other parents.
- Bringing the school into disrepute.
- Posting defamatory or libelous comments.
- Using social media to publicly challenge school policies or discuss issues about individual children.
- Threatening behaviour, such as verbally intimidating staff, or using bad language.
- Sending messages at inappropriate times, such as very early in the morning or late at night.
- Using class WhatsApp groups to promote personal businesses or individual interests.

The school takes safeguarding responsibilities seriously and will deal with any reported incidents appropriately.

Raising Concerns

If you are concerned about inappropriate comments on a class WhatsApp group, please contact your class rep.

For any other issues or concerns regarding the school, please email the school office directly so they can be addressed appropriately.